



Dear Parents, Grandparents and Guardians,

Welcome to Community Health Northwest Florida, formerly Escambia Community Clinics. We look forward to serving your child's healthcare needs and thank you for placing your trust in our pediatric healthcare team. With twelve pediatric locations throughout Escambia and Santa Rosa Counties, we offer a wide range of pediatric primary care services, including a walk-in Convenient Care clinic that provides weekend and after-hours care for your sick child.

Community Health Northwest Florida is more than just a community clinic. We are a non-profit, equal-opportunity community health center. As a Federally Qualified Health Center, we are driven to make healthcare accessible to everyone in Escambia County, Santa Rosa County, and surrounding areas regardless of age, gender, race, religion, sexual identity or preference, circumstances or ability to pay.

As a community healthcare provider to both children and adults, Community Health Northwest Florida accepts most major insurances and Medicaid Managed Care programs such as Humana, Simply, WellCare and Sunshine Health, as well as Medicare and Advantage plans. Community Health Northwest Florida also offers a sliding fee scale for individuals who do not have insurance. If you or a family member or friend does not have health insurance, please ask about the application process for our Sliding Fee Scale program.

Services available to your child through Community Health Northwest Florida include:

- Newborn care
- Treatment of minor illnesses: same day sick appointments are available
- Well child care
- School and Daycare physicals
- Immunizations
- Ongoing care for chronic conditions such as allergies, asthma and ADHD
- Suture and staple removal
- Pediatric After-hours/Weekend Convenient Care Clinic
- Dental Care
- Vision Care/Optometry
- Behavioral Health & Wellness Services (in-person and virtual)
- Telehealth & Telepsychiatry
- In-house Pharmacy (four locations)

Please feel free to call (850) 436-4630 with any questions regarding our pediatric care services, or you may contact any one of our pediatric office locations directly. Financial Counselors are available to assist in answering questions regarding health insurance or payment options. Additional information and resources can also be found on our website at <https://healthcarewithinreach.org/programs-services/pediatric-care/>.

Sincerely,

Community Health Northwest Florida