

Dear Patient,

Welcome to Community Health Northwest Florida, formerly Escambia Community Clinics. We look forward to serving your health care needs. To make your registration as smooth as possible, please bring any insurance cards or proof of insurance, as well as a photo ID, and your social security number to your appointment.

Community Health Northwest Florida accepts most major insurances and Medicaid Managed Care programs, such as Humana, Lighthouse, Wellcare and Sunshine Health, as well as Medicare and Advantage plans. Community Health Northwest Florida also offers a sliding fee scale for individuals who do not have insurance. If you or a family member or friend does not have health insurance, please ask about the application process for our Sliding Fee Scale program.

Community Health Northwest Florida is recognized by the National Committee for Quality Assurance as a Patient-Centered Medical Home, or PCMH. PCMH is a model of care that emphasizes care coordination and communication to transform primary care into “patient-friendly” medical care.

Community Health Northwest Florida provides a wide range of services at our fourteen locations and through two mobile health units. Services available to you include:

- Primary Health Care for Adults
- Pediatric Health Care
- On-site Laboratory Services
- X-Ray Services
- Pediatric and Adult Walk In/After-hours Clinics
- Women’s Health Care/Prenatal/OB GYN Care
- Dental Care for Children and Adults
- Optometry
- ENT Specialty Care
- Health Care for the Homeless at all sites
- Prescription Assistance Program (depending on program eligibility)
- Social Services
- Behavioral Health & Wellness
- Health Education Classes/Chronic Disease and Case Management

No Show Policy: If you miss more than three scheduled appointments without calling and canceling, you may lose your status as an established patient. This would include being discharged from the Sliding Fee Scale Program and Primary Care services at the clinic.

Please feel free to call (850)436-4630 with any questions regarding becoming a patient with Community Health Northwest Florida. Financial Counselors are available to assist in answering questions regarding fees or payment options.

Sincerely,

Community Health Northwest Florida