



**community health**  
northwest florida  
[HealthcareWithinReach.org](http://HealthcareWithinReach.org)

Annual Report to the Community  
2018 – 2019



[HealthcareWithinReach.org](http://HealthcareWithinReach.org)

## **Our Vision:**

We envision a community where all people have equal access to quality healthcare, fostering an environment for healthier, happier and more productive citizens.

## **Our Mission:**

Founded on the belief that all human beings have a basic right to healthcare, our mission is to provide a full range of health and wellness services to all who walk through our doors.

Committed to assuring access to affordable, quality healthcare for the underserved, underinsured and uninsured population, we treat each person with respect, dignity, and compassion regardless of age, gender, race, religion, circumstances or ability to pay.

## **Our Promise:**

We promise to ensure access to quality, affordable healthcare.

## **Our History:**

After the closing of University Hospital in 1991, Escambia County government, Sacred Heart Hospital and Baptist Hospital came together to form Escambia Community Clinics (ECC). Since 1992, Escambia Community Clinics has served as a medical home for those most in need in our community. ECC was designated as a Federally Qualified Health Center (FQHC) in 2007 by the Department of Health and Human Services, Health Resources and Services Administration (HRSA), and receives funding from the Federal Health Center Program (Section 330 of the Public Health Services Act). ECC has a twenty-six year history of providing comprehensive primary and preventive outpatient care to the medically needy, uninsured and underinsured citizens of communities throughout its service area of Escambia and Santa Rosa Counties.

In early 2018, Escambia Community Clinics changed its name to Community Health Northwest Florida (CHNWF). The name change stemmed from the desire to better align the health centers' identity or "brand" in the community with its mission to provide accessible, affordable healthcare to those in need. This new name better represents a focus on community-centered health, broadening CHNWF's reach into communities and neighborhoods that need healthcare services the most.

## A Message From Our CHIEF EXECUTIVE OFFICER

Dear Friends,

2018 was yet another record-breaking year for Community Health Northwest Florida! In February of last year we unveiled our new name, new look and new main service site location on Jackson Street. In addition to this complete rebranding, we expanded our Pediatric program to include Highway 90 Pediatrics in Pace and Jackson Street Pediatrics and Pediatric Convenient Care in Pensacola. Through the expansion and continued support of our existing operations, Community Health Northwest Florida served over 46,000 residents of Escambia and Santa Rosa Counties and provided over \$8 million in charity care services.

Recently our organization received a mobile medical and mammography unit. This additional service line will support greater access to our patients that are in need of mammography screenings who otherwise might forgo such procedures due to cost and insurance status. I am also proud to announce that recently we added in-house pharmacies to our service line. For over ten years we have worked closely with Thrif-T Pharmacies as a contracted pharmacy. The members of the Thrif-T staff have always felt like they were a part of our family, and on April 1, 2019 we made it official!

We are beginning to conduct a service gap analysis to evaluate communities throughout our service area where access to healthcare is limited. Expansion of our dental program is another area of focus, as more and more local providers dis-

continue their contracts with the Medicaid Managed Care Organizations. To that end, our purpose and mission is to fill those gaps left open with the belief and commitment that access to quality healthcare is a basic human right that should be provided with dignity, respect and compassion regardless of an individual's circumstance.

I continue to draw upon the dedication of our Community Health Northwest Florida Staff, Board Members and our Partners as sources of inspiration. Our common vision is a community where all people are healthy, happy, productive and able to contribute to the overall well being of the communities where they live, work and play.

Sincerely,

**Chandra Smiley, MSW**  
Chief Executive Officer



## A Message From Our CHIEF MEDICAL OFFICER

Dear Friends,

Reflecting on the past year, I can truly say that it was an outstanding one for our organization. Arguably the highlight of the year was the relocation of our main site in January to the former Allie Yniestra Elementary school at 2315 West Jackson Street. The renovations to this beautiful building exceeded our expectations and undoubtedly resulted in an exceptional facility that the entire community can be proud of and should meet our needs well into the future. Other highlights of the year included a "Summer Health Blast" health fair on our beautiful main site grounds in August and our first career fair, held in November. Both events were well organized and attended, with excellent employee participation.

We have experienced significant growth in the provider and support staff, adding qualified physicians and mid-level extenders to manage increases in demand for our services. During the year we added two new sites to provide increased access, with an emphasis this year on Pediatric care. Our new Highway 90 Pediatrics practice in Pace opened in September, 2018, and our Pediatric Convenient Care clinic opened in November 2018. So far, this extended hours Pediatric Walk-in clinic on the Sacred Heart Hospital campus has been successful in meeting the needs of families who might otherwise use the Emergency Room for non-emergent sick child visits. Our Behavioral Health and Wellness department added several licensed clinical social workers and many innovative programs during the year, including Yoga and Sand Tray Therapy. Our Behavioral Health team was the recipient of federal grant funding designed to enhance services and train providers in order to equip our

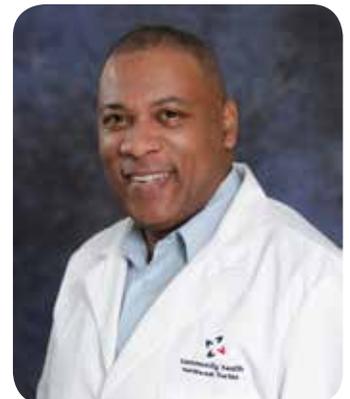
health center to better deal with the nation-wide opioid epidemic. Our Optometry department has expanded its hours and also developed a relationship with a local optical lab, allowing us to offer more affordable glasses to our health center patients.

Our organization recently received re-accreditation as a Patient Centered Medical Home. This important recognition highlights our efforts to build better relationships between our patients and their clinical care teams, while also supporting our quality improvement program.

We plan to continue to grow and provide services and programs that are necessary to improve the health and well-being of our patients and community as a whole. We will continue to strive to meet your expectations and provide you with high quality, compassionate care. It is a privilege to be your medical home! On behalf of the provider staff, I thank you for your loyalty.

Sincerely,

**George A.W. Smith, M.D., FAAP**  
Chief Medical Officer



## A Message From Our CHIEF DENTAL OFFICER

Dear Friends,

Amazing growth can only be accomplished by amazing individuals within an amazing organization. This statement reflects our 2018 year as Community Health Northwest Florida.

In 2018, the Dental Department provided 18,571 dental visits. We expanded operating days at Cantonment Pediatrics and Century Pediatrics which has increased access to care for our patients. Our team will begin providing services at the recently renovated Century Adults location in the summer of 2019. Our Mobile Dental Unit provided 3,715 services to children in Escambia County. The Fairfield Dental location which provides care to the majority of our uninsured and underinsured patients continues to exceed the capacity of our existing space. All of our team members, in particular those based at Fairfield, are able to complete the monumental task of addressing the community's dental needs by being efficient, enthusiastic and unrelenting in their dedication to CHNWF's mission, vision, values and patients.

Despite our efforts, we have so much more to give to our community as it relates to dental care. With over 54,000 and 20,000 dental patients assigned to managed care plans in Escambia and Santa Rosa Counties respectively, we are at a decisive and exciting moment in the history of our dental operations. As we work with Executive Leadership to meet the anticipated demand for dental care, we are excited about

our future! Last year, our dental department was asked to participate as a co-investigator in a research study with the University of West Florida to increase the dental knowledge of homeless patients. This opportunity led to many meaningful teaching moments with the homeless in our community.



I appreciate Dental "Team Awesome" for making work a fun place to be every day through your humor and lightheartedness.

I appreciate our Board of Directors, Executive Leadership, CHNWF Staff and Dental Team Awesome for supporting our goal to provide our patients with quality dental care. With your continued support, we will take dental care for our patients to the next level of excellence.

The best is yet to come.

Serving with a smile,

**Jacinta D. Watkins, DDS, MSPH**  
Chief Dental Officer

A handwritten signature in black ink that reads "Jacinta D. Watkins, DDS, MSPH".

# Our Organization

## Senior Leadership Team

**Chandra Smiley, MSW**  
Chief Executive Officer

**George Smith, MD, FAAFP**  
Chief Medical Officer

**Jacinta Watkins, DDS, MSPH**  
Chief Dental Officer

**Wendy Hoeflich, CPA**  
Chief Financial Officer

**Tom Anderson**  
Chief Administrative Officer

**John Carnes**  
Chief Information Officer

**Sunny Notimoh, MSHRM**  
Chief Employee Services Officer

**Ann Papadelias**  
Chief Community Engagement Officer

**Darrell Miller, PharmD**  
Chief Pharmacy Officer

## Leadership Staff

**P. Michelle Grier-Hall, MD, FAAP**  
Director of Pediatrics

**Daniel Mines**  
Director of Mid-Level Providers

**Anges Rivers, RN**  
Clinical Director

**Andrea Nutt, LCSW**  
Director of Behavioral Health and Wellness

**Jason Brewster**  
Controller

**Sandra Donaldson**  
Director of Patient Engagement

**Luis Real**  
Director of Facilities

**David Hostler, LPN**  
Director of Risk Management

## Board of Directors

**John Porter**  
President

**Jules Kariher**  
Vice Chair

**Walter “Buzz” Ritchie**  
Secretary

**Justin Labrato**  
Treasurer

**Brett Aldridge**  
Director

**Freddie Cattouse**  
Director

**Joseph “Brunie” Emmanuel, Jr.**  
Director

**Dorothy Foster**  
Director

**Ann Osiname**  
Director

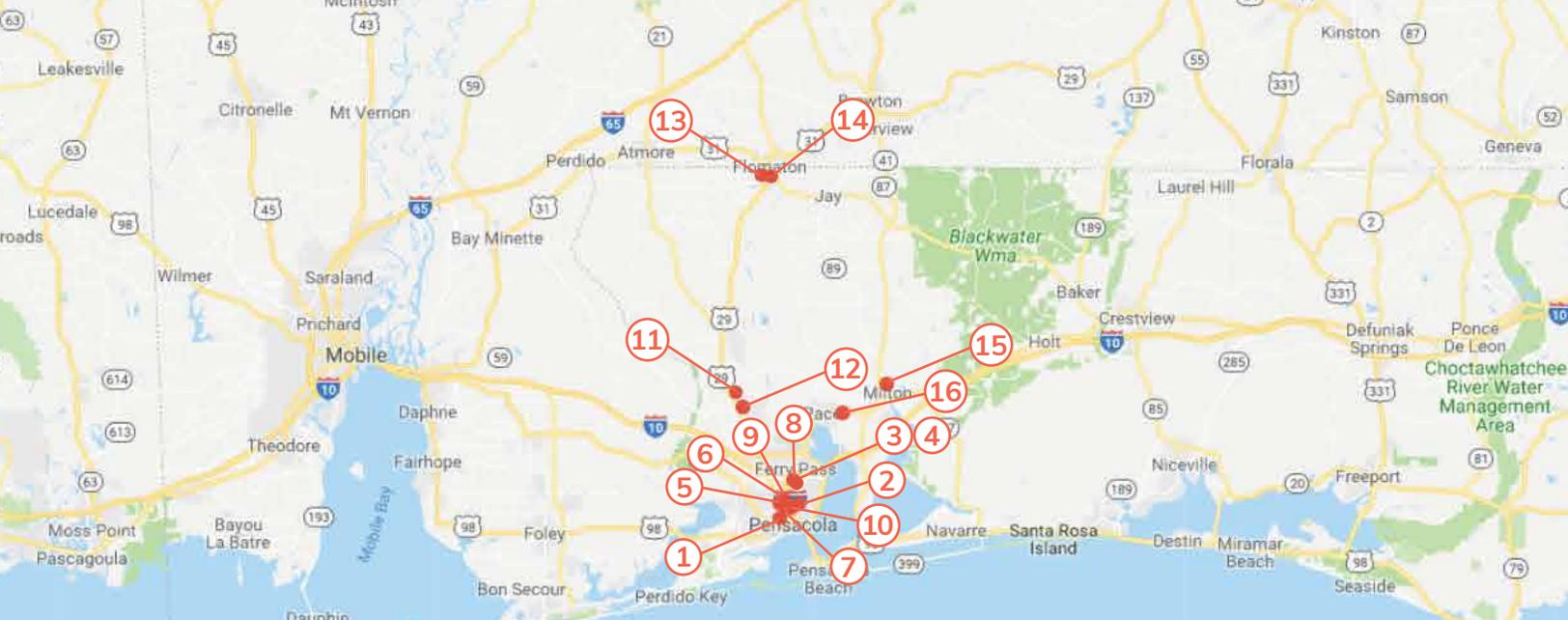
**Tom Owens**  
Director

**Augustine Rodriguez**  
Director

**Sean Seely**  
Director

**Daisy White**  
Director

**Bob Wilson**  
Director



## Locations

### PENSACOLA

#### 1. West Jackson Street

**Adult and Family Care**  
**Pediatrics**  
**Behavioral Health and Wellness**  
**Optometry**  
 2315 W. Jackson St.  
 Pensacola, FL 32505  
 850.436.4630

#### 2. 12th Avenue

**Pediatrics**  
**Behavioral Health and Wellness**  
 2510 North 12th Avenue  
 Pensacola, FL 32503  
 850.471.0508

#### 3. Airport Boulevard

**Pediatrics**  
**Behavioral Health and Wellness**  
 5868 Creek Station Drive  
 Pensacola, FL 32504  
 850.478.1244

#### 4. Airport Boulevard Women's Care

**Women's Care**  
 5855 Creek Station Drive  
 Pensacola, FL 32504  
 850.435.4352

#### 5. C.A. Weis Elementary Community School

**Pediatrics - Open to all area children**  
 2701 North Q Street  
 Pensacola, FL 32505  
 850.912.6006

#### 6. Fairfield

**Pediatrics**  
**Adult and Pediatric Dental Care**  
 1295 W. Fairfield Drive  
 Pensacola, FL 32501  
 850.912.8880 (Dental)  
 850.941.7841 (Pediatrics)

#### 7. Lakeview Center

**Adult and Family Care**  
**Pediatrics**  
 1221 W. Lakeview Ave.  
 Pensacola, FL 32501  
 850.469.3890 (Adult + Family Care)  
 850.429.6993 (Pediatrics)

#### 8. North 9th Avenue

**Pediatric Convenient Care**  
 5375 N 9th Ave.  
 Pensacola, FL 32504  
 850.760.0669

#### 9. Waterfront Rescue Mission

**Adult and Family Care**  
**Healthcare for the Homeless**  
 350 Herman Street  
 Pensacola, FL 32505  
 850.332.5900

#### 10. West Jordan Street

**Walk In Care/After Hours Care**  
**Adult and Family Care**  
 14 W. Jordan St.  
 Pensacola, FL 32501  
 850.436.4630

### CANTONMENT

#### 11. Cantonment Adult and Family Care

**Adult and Family Care**  
**Behavioral Health and Wellness**  
 748 North US Highway 29  
 Cantonment, FL 32533  
 850.937.4004

#### 12. Cantonment Pediatrics

**Pediatrics**  
**Behavioral Health and Wellness**  
**Pediatric Dental Care**  
 470 South US Highway 29, Unit B  
 Cantonment, FL 32533  
 850.780.0111

### CENTURY

#### 13. Century Adult and Family Care

**Adult and Family Care**  
 6021 Industrial Blvd.  
 Century, FL 32535  
 850.724.4064

#### 14. Century Pediatrics

**Pediatrics**  
**Pediatric and Adult Dental Care**  
 501 Church Street  
 Century, FL 32535  
 850.724.4054

### MILTON

#### 15. Milton

**Adult and Family Care**  
**Pediatrics**  
**Behavioral Health and Wellness**  
 5520 Stewart St.  
 Milton, FL 32570  
 850.981.9433

### PACE

#### 16. Highway 90

**Pediatrics**  
 4435 US HWY 90  
 Pace, FL 32571  
 850.304.0390

# Health Services Offered



**Adult and Family Medicine**



**Behavioral Health + Wellness**



**Pediatric Medicine**



**Pharmacy**



**Women's Care**



**Pharmacy Assistance Program**



**Optometry / Vision Care**



**Lab**



**Adult Dental Care**



**X-Ray**



**Pediatric Dental Care**



# 2018 COMMUNITY HEALTH NORTHWEST FLORIDA FINANCIAL REPORT

## Revenues

	FY 2016	FY 2017	FY 2018
Patient Fees, Net	12,487,158	14,714,814	16,334,083
Grants	3,742,520	4,158,035	3,355,997
Other	4,978,209	7,845,875	10,394,607
<b>Total Revenues</b>	<b>21,207,887</b>	<b>26,718,724</b>	<b>30,084,687</b>

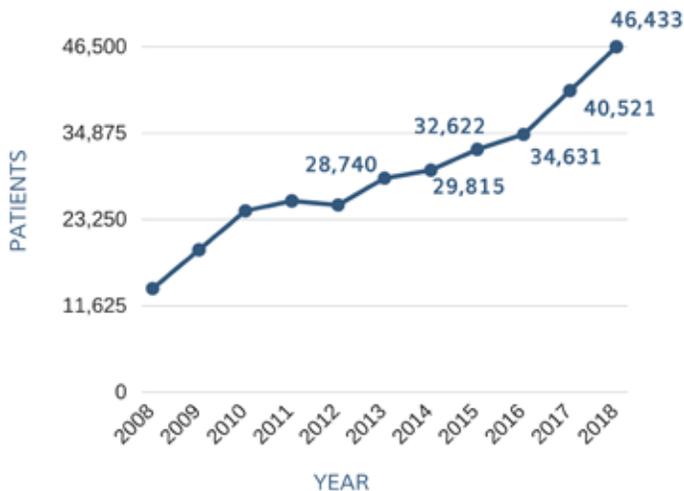
## Expenses

Salaries and Benefits	12,628,277	15,249,914	18,755,680
Supplies	1,521,472	2,640,756	3,220,177
Contract Services	1,151,045	1,395,290	1,859,810
Occupancy	1,041,081	1,269,947	2,184,394
Utilities	467,596	300,343	404,182
Insurance	119,669	104,263	156,519
Other	2,673,780	3,642,470	2,778,606
<b>Total Expenses</b>	<b>19,602,920</b>	<b>24,602,983</b>	<b>29,359,368</b>

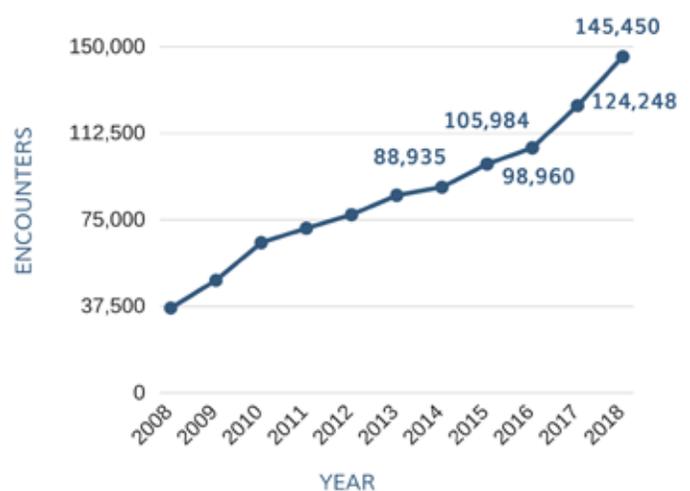
## Total

Gain / (Loss)	1,604,967	2,115,741	725,319
Total Assets	5,854,426	7,459,393	9,604,839
<b>Total Net Assets</b>	<b>7,459,393</b>	<b>9,575,134</b>	<b>10,330,158</b>

Unduplicated Patients By Year



Patient Encounters By Year



Funds generated by CHNWF's 340B drug discount program help support health care for the homeless and the Weis Community Partnership School clinic. This 340B revenue allows the health center to offset the cost of care and provide additional resources to support CHNWF's mission.



# community health

northwest florida

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# Total Patients 46,433

## 2018 By The Numbers



Medical Visits:  
119,212



Pharmacy Savings  
to Patients:  
\$5,026,030



Behavioral Health Visits:  
6,268



Dental Visits:  
18,571



Optometry Visits:  
1,399



Prescriptions:  
329,877

### Insurance Status



Medicaid: 56%  
Uninsured/None: 23%  
Private Insurance: 13%  
Medicare: 8%

### Sex



Female  
**66%**

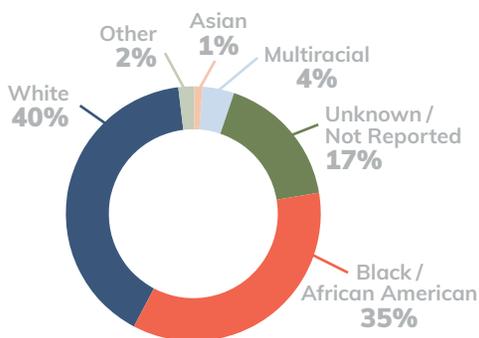


Male  
**34%**

### Age

0-17: 46%  
18-64: 48%  
65 & up: 6%

### Race



### Ethnicity

Hispanic/Latino: 5%  
Non-Hispanic/Latino: 80%  
Unreported/Refused to Report: 15%



### Top Patient Zip Codes



32505 : 8,225 (18%)  
32506 : 4,495 (10%)  
32526 : 3,725 (8%)  
32503 : 3,562 (8%)  
32507 : 3,519 (8%)

### Patients Treated



Homeless: 6,084  
Uninsured Children: 1,408  
Uninsured Adults: 9,352  
Patients Best Served in  
a Language other than  
English: 2,796 (6%)  
Veterans: 718

### Patients with Specific Diagnoses



Hypertension:  
9,770



Overweight/Obese:  
18,947



Asthma or COPD:  
5,778



Anxiety or Depression  
or other mood disorder:  
9,174



Diabetes:  
3,905

# NEW NAME. NEW LOCATION. SAME GREAT COMMITMENT TO COMPASSIONATE CARE.

## New HQ

Monday, January 15th, 2018 was an amazing first day at our new Jackson Street location. Built in 1938, the Allie Yniestra Elementary School building has a rich history, having served the children of this Brownsville neighborhood for over 70 years. Today, this once-abandoned building riddled with disrepair stands lovingly remodeled, revitalized and teeming with life again.

Shout out to architect Scott Holland of Heffernan Holland Morgan Architecture, and Greenhut Construction Company, Inc., for bringing our vision to life, and a big thank you to the Escambia County Board of County Commissioners, the Escambia County School District, area social service and healthcare providers, and the community at large for their widespread support of this massive project.



## Celebrating Together

We loved honoring and sharing fellowship with the many people whose time, dedication ingenuity and resources brought our new Jackson Street home to life! We are so grateful.

## A New Name

Together we envisioned a brighter future for our patients, our community and for Escambia Community Clinics. As Community Health Northwest Florida, our new logo symbolizes our commitment to true, community-centered health.

A graphic showing the Community Health Northwest Florida logo at the top, which includes a stylized four-pointed star icon and the text "community health northwest florida HealthcareWithinReach.org". Below the logo, four icons are arranged horizontally, each with a plus sign between them: a group of people (Community/People), a flower (Flower/Petals), a heart (Heart), and a medical cross (Medical Cross). Each icon is accompanied by a short description of its meaning: "COMMUNITY/PEOPLE WE SERVE OUR HOME", "FLOWER/PETALS - SERVICES CONNECTION", "HEART COMPASSION LOVE &amp; CARE", and "MEDICAL CROSS SERVICE HEALTH".

## OTHER HIGHLIGHTS

### Community Garden

The CHNWF Community Garden is the brain-child of our CEO, Chandra Smiley, created in the interest of community-centered health. Chandra felt it would be a great opportunity for us to interact with our neighbors and members of the community, where we can get to know each other in a setting that is NOT a “visit to the Dr.” The garden also provides means for educational classes on cooking and eating healthy, in addition to fabulous little recipe veggie bag giveaways for our patients each time there’s a fresh harvest!



### National Health Center Week

August 12-18 was National Health Center Week, an annual celebration with the goal of raising awareness about the mission and accomplishments of America’s health centers over the past five decades. Dr. George Smith, Community Health Northwest Florida’s Chief Medical Officer, says “The theme of this year’s National Health Center Week is ‘Celebrating Health Centers: Home of America’s Health Care Heroes’, but none of us who work at health centers consider ourselves heroes. Rather, we are people of the community who believe that affordable health care should always be within reach for everyone who needs it.”



### Summer Health Blast

What a BLAST we had kicking off National Health Center Week with a rockin’ party right here in our backyard! We planned for roughly 150 guests, but we blew those numbers out of the water, as our neighbors and friends just kept coming! 400 Kona Ices, 200 hamburgers, 240 hot dogs, hundreds of kids’ tunes screaming through the speakers, 50 decorated kid capes, countless painted faces and kid games, thousands of bounces in the bounce house, 70+ staff and family volunteers AND hundreds of medical, dental and optometry screenings later---we concluded that our estimate was a little “off” ...but could not be more thrilled! It was such a pleasure to host and serve everyone, and to be able to raffle off 15 stuffed backpacks, 2 gift baskets and 2 bikes, to boot!





## Expanding our Pediatric Services

1. **Community Health Northwest Florida Pediatrics at Jackson St.**  
Full service primary care in our beautiful new Pediatrics Suite at our main site.
2. **HWY 90 Pediatrics in Pace**  
Full service pediatric care, our first clinic in Pace, FL!
3. **Pediatric Convenient Care in Pensacola**  
Our first ever Walk-in Care for children, located on the campus of Sacred Heart

## Phreesia Video

We were thrilled when Phreesia asked Community Health Northwest Florida to be the subject of their latest short film! Conceptualized by the marketing teams at both Phreesia and CHNWF, the film spotlights our organization via interviews with patients, providers, leaders and key players, illustrating our mission and vision through their collective stories. What an incredible two days working with our new friends from Team Phreesia and local filmmakers Vivid Bridge Studios.



## HRSA Opioid Grant

We are honored to have received this generous grant from HRSA to expand our ability to provide Behavioral Health and Substance Use Disorder support for our patients. Thanks to this grant, we are able to offer you more and more ways to help you gain mind and body awareness with classes and support groups such as Yoga, "Food as Medicine", "Coping Skills", "Bouncing Back" and "Music, Art and Mindfulness".



### Careers within Reach

Our first annual “Careers Within Reach” Career Fair was a rousing success! With over 100 participants and 40 volunteers, we thoroughly enjoyed mingling with potential job candidates and educating them on all things Community Health Northwest Florida!

Bravo to everyone who showed up, resume-in-hand and dressed to impress. Impress you did!



### Construction/Renovation of Century Adult Site

The expansion of our Century Adult & Family Care clinic will provide new space for dental care and additional exam rooms for medical care. The huge increase in appointments will also increase the need for additional staff, and we will seek to fill those positions with local residents. Great news for Century and surrounding communities!



### CHNWF Acquires Thrif-T as In-House Pharmacy

Community Health Northwest Florida has acquired Thrif-T Drugs! This transaction, signed sealed and delivered in April 2019, includes both the Jackson and Jordan Street locations. We are thrilled to be able to offer our patients and other neighbors an added layer of exceptional care through the convenience of an in-house pharmacy!

As CEO Chandra Smiley said, “After all, our Thrif-T colleagues have been like family for years; it’s about time we made it official!”



## COMMUNITY OUTREACH PROVIDES NEEDED SERVICES AND SUPPORT

Outreach and community partnerships are key to the health center's designation as a Community Centered Health Home (CCHH). CHNWF has made great strides in becoming an advocate for health and wellness in the community, especially for the underserved and vulnerable populations throughout Escambia and Santa Rosa Counties. CHNWF is a core partner with the C.A. Weis Community Partnership School and continues its work to support the community school model as the on-site health care provider for students of the school, siblings and children in surrounding neighborhoods near the school. CHNWF outreach staff is active throughout Escambia County and Santa Rosa Counties, attending community events such as U-Count, Medical Mission at Home, Reimagine events, faith based events, and social service and community agency resource fairs.

### Oakwood Terrace

In late 2016, CHNWF (then ECC) initiated a food insecurity program for residents of Oakwood Terrace, a low income housing development, bringing together community partners to offer nutritious food, resources and education. Roughly three years later, the Oakwood Terrace program is still going strong! Having built relationships with the residents via monthly classes, we've been able to address concerns and help affect change in their community, chipping away at the barriers that keep them from thriving.

In 2018, Sandra Donaldson, Director of Patient Engagement and the driving force behind the Oakwood Terrace project, authored an article "Community Centered Health Home: Life on the Other Side of the Wall" published by the CDC Center for Disease Control and Prevention, highlighting the innovative Oakwood Terrace program. Today, we continue our mission at Oakwood Terrace, advocating for change by providing resources to meet the most pressing needs of our friends in this community.



## Opening Doors Northwest Florida's U Count

Participating in the U-Count Homeless Resource Day with 50 other Pensacola area organizations has touched our lives and filled our hearts. We enjoyed connecting and conversing with so many of today's homeless guests, learning a little bit about their various journeys. We also provided resources and helped them take charge of their health via screenings, including more in depth exams inside our mobile medical RV. Grateful for another opportunity to get out and serve in the community we love!



## Gallery Nights with IRIS

Community Health Northwest Florida has teamed up with Intelligent Retinal Imaging Systems - IRIS to regularly take part in Downtown Pensacola's Gallery Night! IRIS offers FREE retinal scans, and we provide information on the many services offered by CHNWF, including Optometric Vision Services featuring the IRIS retinal scanner.



## Anti-Bullying Event

Excellent Bullying Education presentation given at Oakcrest Elementary by our very own LCSWs Catherine and Alisha!

Great takeaways:

- "Don't you ever feel like you're less than perfect!"
- Words are powerful, and stick with us... like glitter.
- Bullies aren't innately mean; they're afraid and hurting.
- Bullying behavior is learned.

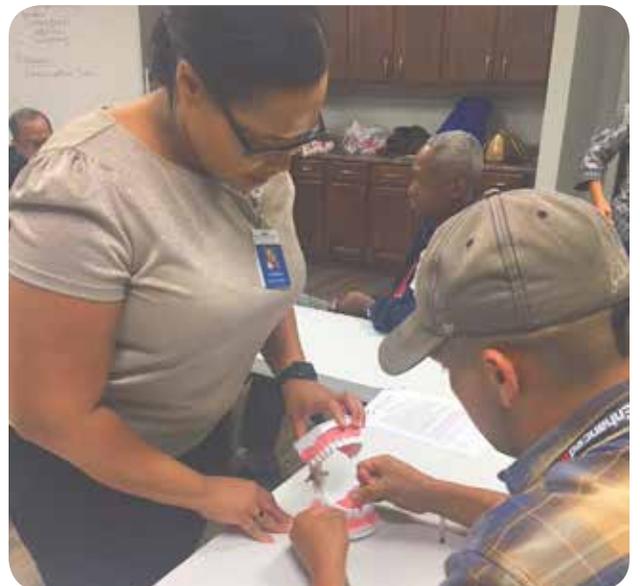
If we know bullies aren't mean, then we might have the courage to step up to the bully. At least 50 percent of time, it will change the outcome!



## Homeless Dental Outreach

"Knowledge, Attitudes and Practices About Oral Disease Prevention Among Homeless Persons in Escambia County, Florida"

CHNWF is partnering with UWF Department of Public Health faculty and students on an Oral Health Study that targets the knowledge, attitudes and practices about oral disease prevention among homeless persons in Escambia County. We have had incredible conversations with our friends and clients at Waterfront Rescue Mission and the Alfred Washburn Center, receiving great feedback about dental needs and barriers to dental care in our community.



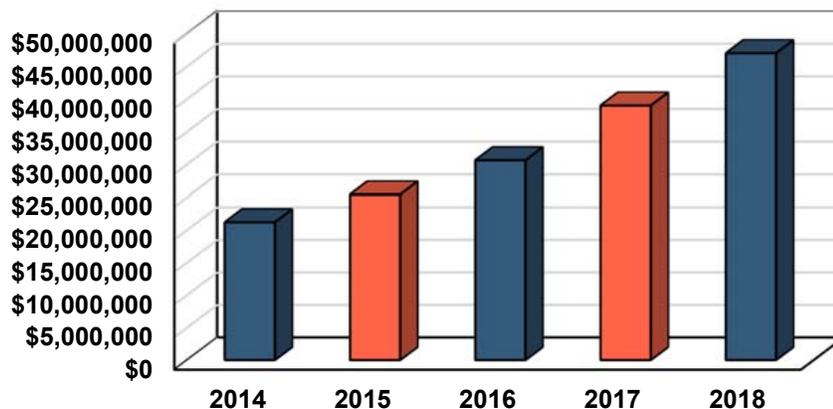
# COMMUNITY HEALTH NORTHWEST FLORIDA \$47.0 MILLION ECONOMIC IMPACT

Using IMPLAN modeling software, the state primary care association, the Florida Association of Community Health Centers (FACHC), has determined the overall estimated economic impact of Community Health Northwest Florida in 2018 was \$47.0 million.

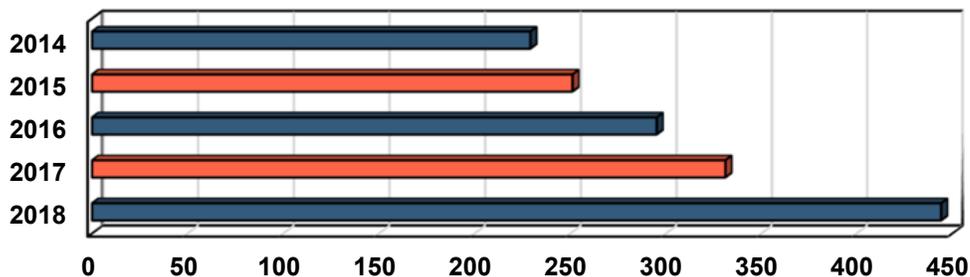
There is a return on investment of 163% for each \$1.00 invested in CHNWF.

Community Health Northwest Florida acts as a valuable employer, accounting for 444 jobs in 2018 throughout their service area. In addition to the 296 positions at the health center (direct jobs), the nineteen locations also contribute to 148 additional indirect/induced jobs as a result of respending of monies throughout the community, at large.

**Economic Impacts of  
Community Health Northwest Florida  
2014 - 2018**



**Community Health Northwest Florida  
Job Creation  
2014 - 2018**



## 340B Pharmaceutical Program Support

The 340B Drug Discount program was created by Congress in 1992 to help vulnerable or uninsured patients gain access to needed prescription medicines, by requiring pharmaceutical manufacturers to provide steep discounts to Federally Qualified Health Centers. In 2018 Community Health Northwest Florida accumulated a \$ 4.5 million benefit from this program. This benefit is utilized by the health center to support the following services and programs:

- Healthcare for the homeless
- The Weis Community Partnership School Wellness Cottage – Pediatric practice embedded within the school and available for all children in the community
- Behavioral health and wellness services
- Healthcare services for the uninsured.

# Funding Partners



Board of County Commissioners



Board of County Commissioners

Escambia Community Clinics, Inc. (ECC) d/b/a Community Health Northwest Florida (CHNWF) is a private, not-for-profit, charitable 501(c)(3) organization. ECC is a Federally Qualified Health Center (FQHC) designated by the Department of Health and Human Services, Health Resources and Services Administration (HRSA), and receives both Community Health Center (CHC) and a Healthcare for the Homeless (HCH) funding from the Federal Health Center Program (Section 330 of the Public Health Services Act).

CHNWF accepts most major insurances, is a Molina and Humana Medicaid Managed Care Provider, and participates in Medicare Advantage programs. CHNWF offers a Sliding Fee Scale Program for those individuals who do not have insurance coverage. Payment plans are available for those who do not qualify or choose not to qualify for the Sliding Fee Scale Program. Financial Counselors are available to assist in answering your questions regarding fee and payment options. Additional information can be found on CHNWF's website at [healthcarewithinreach.org](http://healthcarewithinreach.org), or by calling CHNWF's main information line at 850.436.4630.





*In Memoriam*

## **Dobie Malden**

Many of you know Dobie as our Supplies Manager but he was so much more. Dobie was the last of the original employees who came to ECC from University Hospital and Clinics when our organization was originally formed. He served us and our patients for over 26 years and he was a treasured member of our Family. His quiet and steady manner provided us with the materials and supplies we need to complete our daily tasks and in doing so he also represented our foundation, reminded us of our roots - where we came from and how far we have come. Although his journey on this earth has ended his everlasting journey just began. Let us honor his legacy, celebrate him and thank God for gifting us the blessing of knowing him.



We envision a community where all people have equal access to quality healthcare, fostering an environment for healthier, happier and more productive citizens.

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