

Main Office

1296 West Fairfield Drive, Pensacola, FL 32501

T 850.912.8880 | F 850.912.8779

HealthcareWithinReach.org



community health

northwest florida

HealthcareWithinReach.org

Patients' Rights and Responsibilities

YOUR RESPONSIBILITIES AS A PATIENT

To ensure that Community Health Northwest Florida can provide you with the best care possible, we ask that you accept the responsibility to:

1. Provide accurate and complete information regarding your identity, medical history, hospitalizations, medications, dietary supplements (herbal and other nutritional supplements), and current health concerns. Report any changes in health to care providers.
2. Follow treatment plans recommended by physicians and other health care providers working under the attending physician's direction. Let care providers know immediately if you need clarification or do not understand your plan of care or the health instructions you are given.
3. Participate and collaborate in your treatment and in planning for continuing care with your health care provider.
4. Be part of the pain management team. If you are receiving pain medications, ask your medical team about pain management options. Use pain medication as prescribed and provide feedback if certain methods are not working well for you.
5. Be considerate and respectful of other patients and health center personnel. Do what you can to help control noise, and ensure that your visitors are considerate as well. Be respectful of health center property.
6. Follow health center rules and regulations, including those that prohibit offensive, threatening, and/or abusive language or behavior, and the use of tobacco, alcohol, or illicit drugs or substances. Help ensure that your visitors are aware of and follow these rules.
7. Provide the health center with a copy of any advance directive or health care proxy designation you have prepared.
8. Provide accurate and complete financial information and work with the health center to ensure that financial obligations related to your care are met. Notify the health center promptly if there is a hardship so that we may assist you as needed.